



Brew House Manager

The Albury Brewhouse is a local contemporary brewhouse offering fresh craft beer and a modern menu in the centre of Albury's CBD. As a 12-hectolitre brewhouse brewing its own range of craft beers on site, available on tap or take home.

The Albury Brewhouse is looking to secure a suitably qualified person to undertake the daily management and operations. This person will be responsible for staff and ensuring customers always receive high quality service.

Reporting Responsibilities

General Manager

Qualifications and Experience

High School Certificate (or equivalent)

Tertiary Qualifications in a relevant discipline preferred

NSW RSA and RCG

Experience in the customer service industry in a Supervisory role

Proven oral and written communication skills including computer literacy

Genuine interest in the process and production of Craft Beer

Knowledge of :

- Registered Clubs Act NSW
- Liquor Act NSW
- Registered and Licensed Club Award
- Work Health and Safety Act NSW

Duties and Responsibilities

Ensure high quality customer service

Co-ordination of Bar and Food Service facilities

Ensure employees follow work policies, procedures to standards

Report on customer related incidents

Report on employee incidents and work performance

Performance management

Problem solving

Assist, help, guide, care and direct employees in their duties

Attend meetings relevant to the operation of the Brew House

Training of new staff

Carry out duties of a Fire Warden in an Emergency situation

Perform tasks or duty as directed by the General Manager